

SoftPath Technologies' SharePoint Solution automates Document Sharing Process for a Federal client to reduce cost and improve efficiency.

Overview:

SoftPath Technologies L.L.C., a Michigan based software services and solutions company, announced successful implementation of SharePoint Solution for a Bureau of a Federal Department which helped the client achieve significant reduction in cost and improved overall employee satisfaction.

Livonia, Michigan

SoftPath Technologies successfully implemented SharePoint Solution for a Bureau of a Federal Department to help them achieve significant reduction in cost and improve overall employee satisfaction. Here are the details.

The client, a Bureau of Federal Department dealing with country's natural resources, used to manage documents manually. This put increasing strain on the process leading to impaired decision making as the volume of documents was increasing substantially. The nature of the documents being sensitive, protecting them was a very big challenge. Further, the information existed in silos and accessing them was very slow and tedious with absence of any escalation mechanism. The client wanted a system which was secure but accelerated document sharing across stakeholders.

Some of the primary objectives of this project were to, eliminate manual paper process, reduce approval time from weeks to days, create a centralized tracking system to automate the document approval, develop a centralized electronic document management system for a cost effective information management, get rid of paper based work and add to organization's Green initiative and built-in notification/escalation mechanism.

The SoftPath Technologies' Technical team, as a first step gathered information on the existing workflow and security policies, having done that, they gathered client's requirements for the desired workflow. Once done, Medium SharePoint Farm was implemented with a customized workflow. The project was implemented in an iterative model with the active participation from various user groups of the client in the evaluation and quick feedback cycles.

SoftPath Technologies implemented the SharePoint solution which resulted in accelerating document sharing process through automated infrastructure, replacement of paper-based documents while maintaining the desired level of information security, easy-to-use IT infrastructure through Intranet Portal and improved executive and employee satisfaction levels.

To read the complete case study, visit www.softpathtech.com .